



COMPANY PROFILE

2018

We walk the extra mile !

NZOWAH AUTO GARAGE

Introduction

NZOWAH AUTO GARAGE established by Mr. Rashid Haruna Nzowah on January 2007 after gaining experience in mechanics when he was employed and worked as Mechanic in Auto Garages in Mwanza and Dar es Salaam.

Then he decided to work as a Sole Propiator and register his business on 17th June 2008 with certificate number 180487 and business license number 01291499.

Vision

To be the leading provider of innovative - customer focused motor repairs & engineering services in the region.

Mission

- To offer unique and affordable products and services
- To excel in customer satisfaction and retention
- To deliver return on investment & sustainable growth for stakeholders.

Core values

- Upholding honesty and integrity.
- Valuing our customers.
- Teamwork
- Being innovative.
- Professionalism.



We offer full servicing, mechanical and body repairs for vehicles. We specialise in customization of cars, accident recovery, computer diagnostics and quality maintenance service such as tuning, painting, mechanical and body repairs etc.

We undertake the maintenance of all makes of sophisticated saloon cars, sports cars, SUVs and commercial vehicles of international brands.

At our services section, we have in our team some of the best automotive service professionals whose expertise and technical knowledge enable us to provide quality service to all types and makes of vehicles.

We also invest in their professional development with continuous training and development required to meet the ever-changing demands of the automotive industry.

Personalized attention is guaranteed, ensuring your satisfaction to the highest level!

The latest equipment and the vast experience of our team join hands towards delivering highly prompt, courteous and quality service to our elite clientele. The modern state of the art technologies enable our team to analyze the minute details and to locate and remedy any malfunction in the vehicles.

Our workshops have a working capacity of 20 vehicles at a time. The two workshops are dedicated for mechanical jobs and body work with ample parking place and are fully secured and insured.

In a short span of time, our superior services have increased customer retention and trust. We have been able to win the minds of fleet customers and insurance companies alike and this has made us a pioneer in the market.





Infrastructure

We offer sales, service, spare-parts and accessories support to our customers. Our workshops are outfitted with the state-of-the art equipment and are up-to-date with world class standards.

Our Facilities include:

- New cargo body fabrications and painting
- Body painting
- Mechanical, electrical & A/c Repairs
- All types vehicles, engine computer inspection and resetting
- Modification jobs
- Accidental collision & body repairs
- Undertake RTA passing and vehicle registration services at nominal charges.
- Providing 24 hrs recovery services
- Professionally experienced and well trained technicians and equipments to take care of all types of latest technology Cars / vehicles.
- Necessary supporting tools and computer diagnosing systems to handle any types of vehicles
- Latest type computerized paint colour mixing unit.
- Special tools to repair body work and retain the original finish without damaging any internal structure
- Latest type MIG welding, SPOT Welding and easy dent removing equipment for maintaining high quality
- Vehicle service history maintained on our computerised system, available upon customer request
- We have necessary infrastructure to meet the demands and requirements of our valued customers in the minimum time span and in the most satisfactory manner at minimum cost.
- At present we are rendering quality and prompt services to many leading insurance companies, car rental agencies, transport companies and other valued fleet owners and individual customers.



NZOWAH AUTO GARAGE





SERVICES

We at NZOWAH Auto Garage are committed to providing customers the level of service and quality of repair they need.

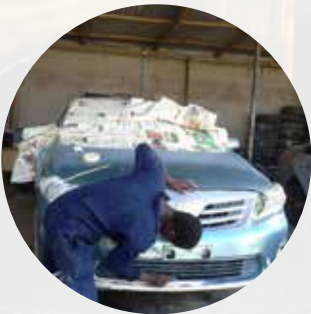
We maintain a comprehensive parts directory and our commitment to customer service is second to none in the industry.

Maintenance & Repair

Our technicians are experienced in repairing all leading car brands and we understand the nuances of all major automotive systems like:

- Engine
- Transmission (Manual / Automatic, Front / Rear wheel drives)
- Steering (Manual, Automatic), Suspension (Leaf / Coil / Wishbone / Stabilizer)
- Exhaust
- Brakes (ABS / Non-ABS), Fuel Systems (Gasoline / Diesel / LPG, FI / MPFI)
- Electronics (Manual / Electronic Control Unit - ECU)
- Air Conditioning

All our technicians are up to date with the special tools, repair guides, electrical wiring diagrams, service interval schedules, On Board Diagnostic (OBD) scanners etc.



Factory recommended maintenance

We perform factory-recommended maintenance services for most vehicles which are done at different mileage intervals to ensure proper operation and prevent premature wear.

Oil & Filter Change

Oil changes and / or top-up the oil (for Engine, Steering, Transmission, and Coolant) are done and we also replace Air & Fuel Filters.

Brake Services

Brake system checks are conducted and we replace Brake Pads, Brake Shoes, Discs & top-up Brake fluids if required.

Air Conditioning Services

Car interiors are kept comfortable by the heating, ventilating and air conditioning (HVAC) system by providing the right temperature and humidity level. We diagnose and repair most HVAC related problems.



Tyre Services

We replace worn & damaged tyres with new ones, perform tyre rotation, check air pressure and adjust inflation and fix other minor problems. We fix punctures and damaged valves for Tubeless Tyres.

Lighting & Wipers

Replacement of damaged & fused bulbs for head lamps, tail lamps, fender lamps, interior cabin lights and fog lights is done by us. We can also provide you blue-line bulbs, as per RTA specification.

We replace Wipers and top-off Wiper washer fluid.

Engine Check & Tune-Up

All vehicles need routine tune-ups to restore them to normal operating conditions, and increase the overall efficiency of the engine and emissions system. We replace Spark Plugs, Air Filter, Fuel Filters, and Oil Filters in addition to oil top-ups. RPM adjustment, tappet bolts tightening, checking for oil & coolant leaks, vibration along with a host of other minor services are also done.

Starting, Charging & Batteries

We are adept to handle starting problems due to blown Fuses, burnt Ignition Cords, Ignition Coils, discharged Batteries, worn Spark Plugs and Heater Plugs. We top-off Battery Electrolyte level and we also pick up batteries for off-site charging conditionally.

Mufflers & Exhaust

Excessive rust, broken rubber hangers can cause mufflers, pipes, and other parts of the exhaust system to hang extremely low or break, which is hazardous. We are fully equipped to diagnose the variety of problems caused by a damaged exhaust system.



Steering & Suspension

We fix the suspension system of your vehicle to provide you with a comfortable and safe ride. A bad suspension can cause a bumpy ride and cause loss of control and tyre wear. Get in touch with us for your suspension related problems. We fix problems with Wiring Harness, Fuse link Assembly, Horns, Wheel Bolts torque adjustment etc.

Collision Repair

We restore your vehicle to its original beauty, handling & performance in minimum time!

Car Wash

Even the best maintained vehicles are affected by sun, dirt, and smog! We offer a variety of services to protect your car's interior, exterior, various rubber / plastic / fabric / leather and mechanical components from wear & damage due to regular use or natural elements.



Selling of motor vehicle spare parts and Lubricants.



Our collision repair services include:

- We will collect the damaged vehicle from your home, office or place of event.
- Cars with minor repairs, dings, dents, scratches can be fixed same day and your vehicle delivered in pristine condition.
- We offer repairs of plastic items, paint restoration, colour change, removal of dings, dents, scratches etc. to name a few.
- Windshield repair & replacement
- Full body painting (same or colour change, including Solid colour, Metallic or Pearl White)
- Colour restoration
- Car styling by painting or installation of body kits
- Chassis, panel and general car bodywork damage and be completely re-built and re-sprayed to its exact specification & perfectly colour matched

Other Services Rendered Which Make Us Differ From Others

- On call mechanics in case of breakdown or repairs.
- Towing and breakdown services.
- In case your car at the garage for maintenance Nzowah Auto Garage will provide you the car to use for the time being at the lowest cost.
- We have experienced drivers, if you are busy just call us we will come to take your car for service or maintenance and we bring it back wherever you are.
- Stationed mechanics facility for owners
- **Nzowah Auto Garage** also offers mobile garage services.
- Safari checkups, door to door service
- Nzowah Auto Garage also provides free consultation as far as motor vehicle mechanics is concerned to its customers.



EQUIPMENTS WE HAVE

Nzowah Auto Garage also has the number of equipments which help to perform their daily activities.

- Break down equipment/vehicle.
- Lift machine.
- Puncture machine.
- Electronic diagnostic.
- And sufficient mechanic equipments and tools which assist daily operation.

OUR CLIENTS

Our Prominent Clients are:

MEDIA COUNCIL OF TANZANIA
ENSOL

MOST HIRED INTERNANIONAL
INTERCHICK

SBC (T) LTD
TAREA

LIQUI MOLY
E-FM RADIO

ZANZIBAR INSURANCE
SKEWERZ RESTURANT AND CATERING

SAS AND MAT COMPANY LTD
PM GROUP TANZANIA LTD

PRIME ADVERTISING



S.A.C INSURANCE SURVEYORS (E.A) LTD
CW SHIPPING TANZANIA LTD

SPECTRUM DESIGN ARCHITECTS
FEDHA INVESTMENTS

GOPA CONTRACTORS TANZANIA LTD
JJP INSURANCE BROKERS LTD

NIKUZE CLEANING AND GARDENING SERVICE
AJ TRIPS

EXECUTIVE LAW CHAMBERS
PEAK PERFORMANCE INTER. TANZANIA LTD

SONET
ARRU CAPITAL LTD

NAZNEEN MATERIAL HANDLING CO.

OFFICE LOCATION

HEAD OFFICE

Ilala Bungoni
Lindi/Bungoni street
Dar es salaam
Tanzania



MOTOR VEHICLE SPARE PARTS

Ilala Lindi/ Bungoni street
Ilala district
Dar es salaam



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MAINTANANCE | REPAIR & SPARE PARTS